



SANTA CRUZ COUNTY
S H E R I F F C O R O N E R



2017
ANNUAL REPORT

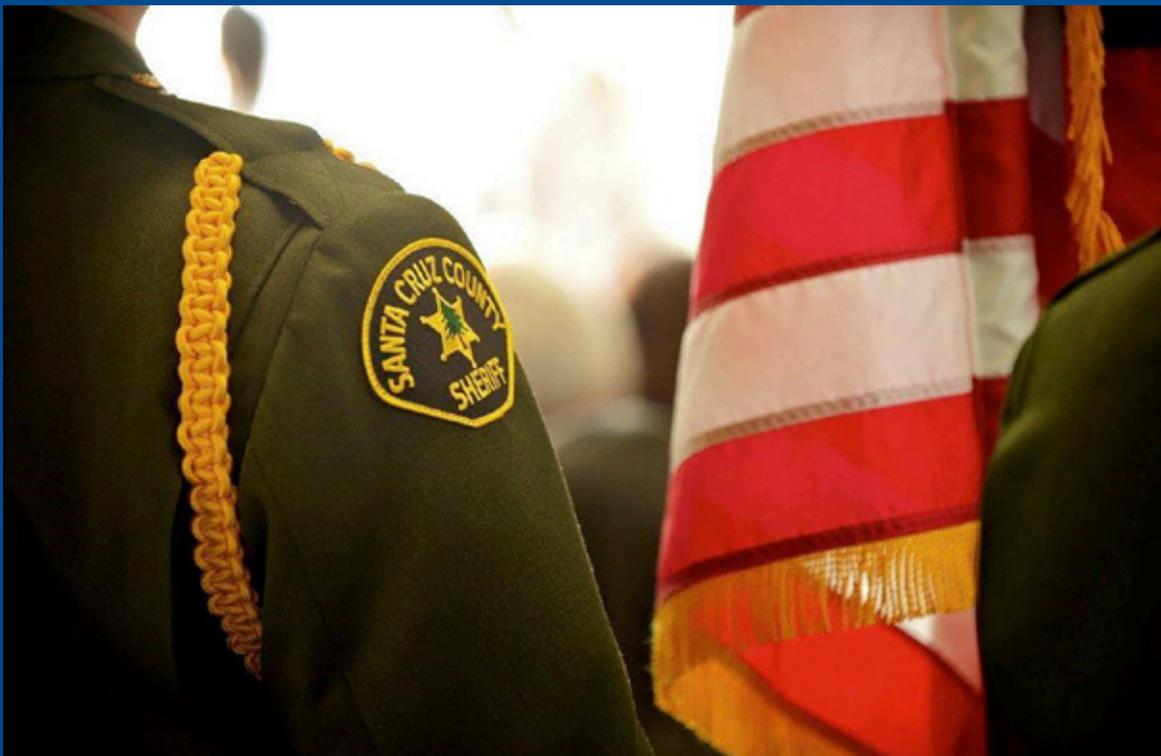


A Message from Sheriff Jim Hart

I am honored to have worked for the Santa Cruz County Sheriff's Office for the past 30 years. Our office is staffed with great people, and we serve a wonderful and diverse community. As you read through this report, you will see our personnel playing key roles in many areas that touch our community. I am very happy to call Santa Cruz County my home, and I am proud of the work my staff members do every day to keep our communities safe.

SOME HIGHLIGHTS THIS YEAR INCLUDE:

- The Community Policing Division expanded by opening the North Coast Sheriff's Service Center in Davenport and the Boulder Creek Sheriff's Service Center.
- Expanded Community Policing programs to include: Child Safety Program instruction including 20 schools, 49 classrooms and 196 total classes reaching approximately 1,021 students. Community Policing provided additional training related to Workplace and Place of Worship Violence.
- Re-established K-9 program with improved effectiveness, increased accountability, and reduced liability.
- Developed a Community Contact Team composed of volunteers to conduct outreach in specific affected neighborhoods and business areas to get accurate and timely information out to inform as well as empower people to work together to reduce crime.
- Corrections deployed wristband monitors for high-risk inmates to improve inmate safety. Wristbands monitor heart rate, O2 levels, and body temperature.

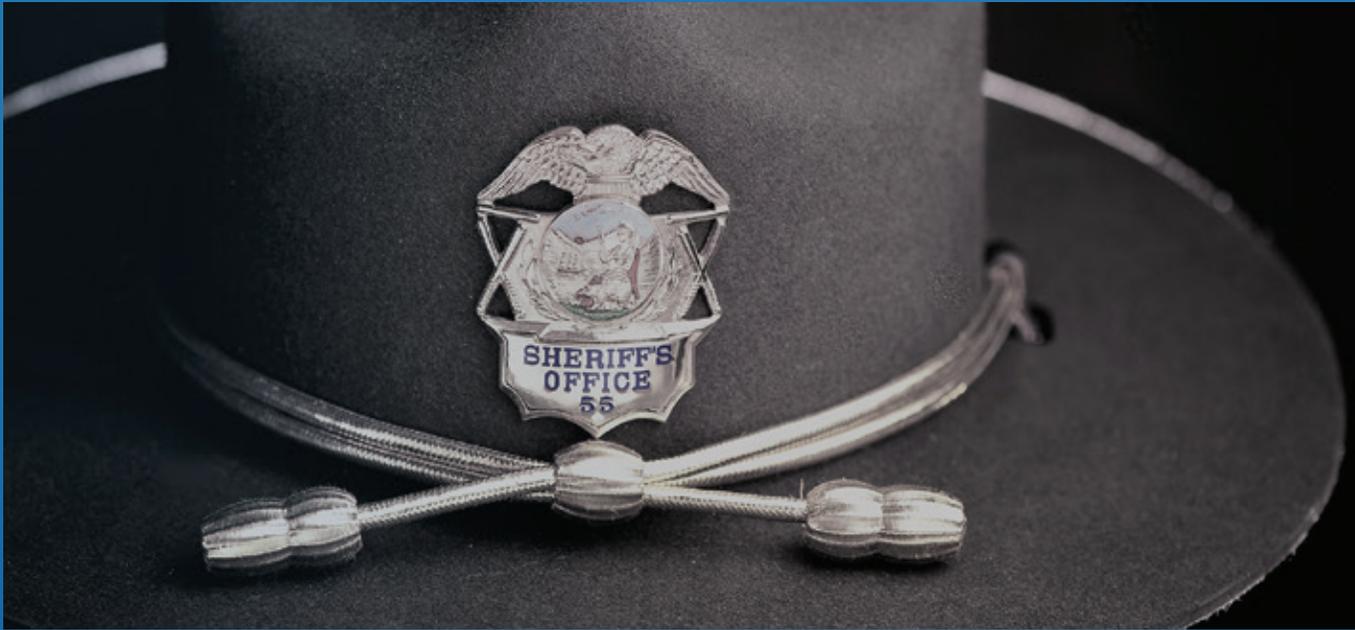




2017 Annual Report

CONTENTS

1. MESSAGE FROM THE SHERIFF	1
2. ORGANIZATION DESCRIPTION	5
2.1 MISSION STATEMENT	
2.2 ORGANIZATION CHART/BUDGET	
3. ADMINISTRATION BUREAU	7
3.1 RECRUITMENT AND HIRING	
3.2 RECORDS MANAGEMENT DIVISION	
3.3 CIVIL DIVISION	
3.4 SOCIAL MEDIA	
4. SHERIFF'S OFFICE AWARDS	11
4.1 RECOGNITION OF RETIREES	
5. COUNTY MENTAL HEALTH LIAISONS.....	17
6. OPERATIONS BUREAU	19
6.1 PATROL DIVISION	
6.2 INVESTIGATIONS DIVISION	
6.3 SPECIAL ENFORCEMENT TEAM (SET)	
6.4 CABRILLO COLLEGE SAFETY	
6.5 VEHICLE ABATEMENT PROGRAM	
7. CORRECTIONS BUREAU	29
7.1 INMATE PROGRAMS	
7.2 RECOVERY CENTER	
7.3 ROUNTREE FACILITY UPDATE	
8. SHERIFF'S OFFICE SERVICE CENTERS	34



MISSION STATEMENT

Our mission is to ensure public safety in Santa Cruz County. We accomplish this through open communication and collaboration with our community as well as continuous professional development of staff to address crime and promote innovative corrections solutions.

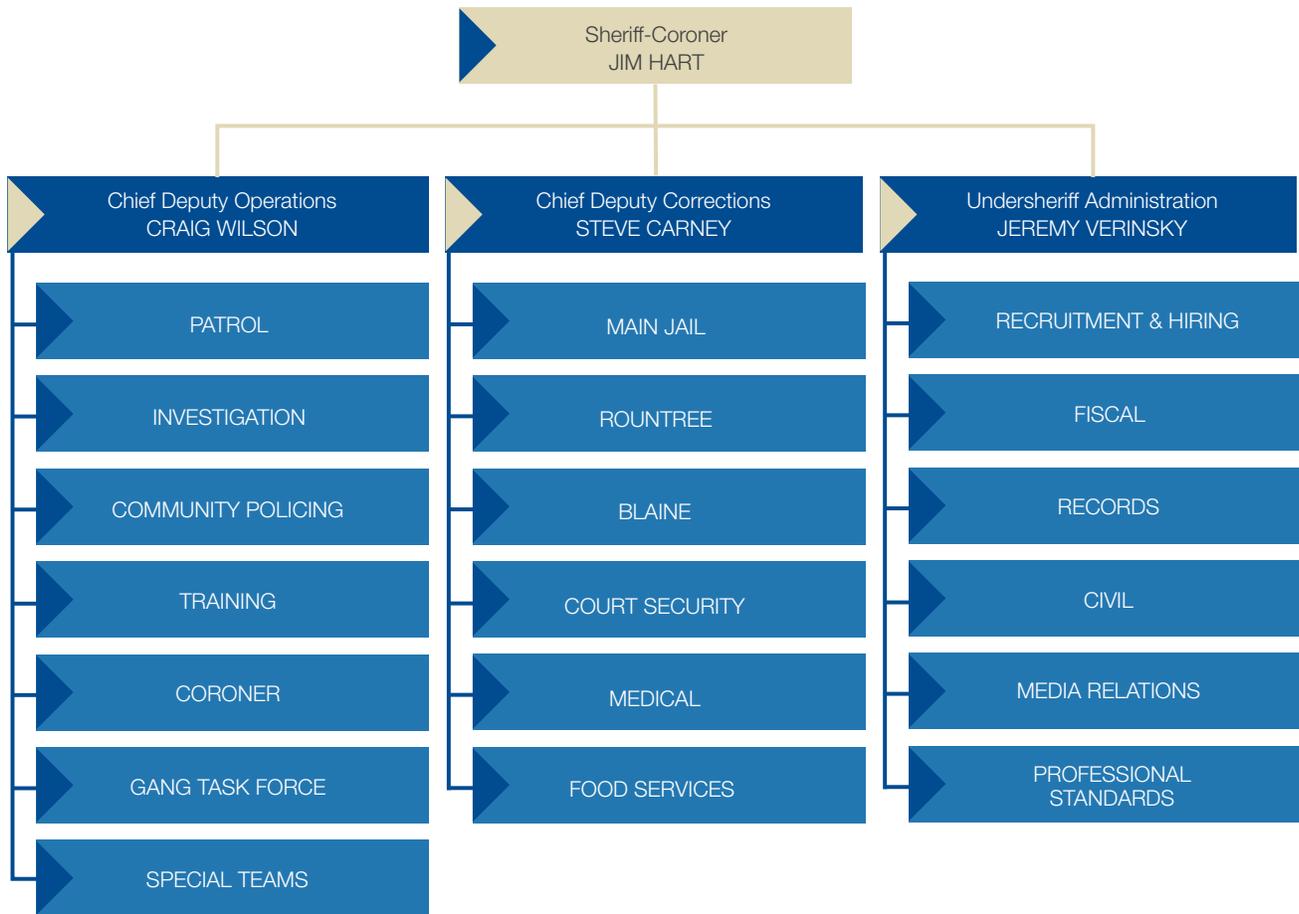
ORGANIZATION DESCRIPTION

The Santa Cruz County Sheriff Coroner is an elected official and the county's chief law enforcement officer. Sheriff's Office employees are responsible for law enforcement services including patrol and criminal investigations in the county's unincorporated areas, operating the adult jail system, providing court security for the Superior Court, and providing coroner and civil services throughout the county. The Sheriff's Office consists of three bureaus: Administration, Operations, and Corrections. Operations and Corrections are overseen by a chief deputy and Administration is overseen by the undersheriff.

SERVING THE UNINCORPORATED AREAS OF SANTA CRUZ COUNTY

Santa Cruz County's resident and tourist population continues to grow, adding to the demands on law enforcement. During the summer, holidays and when large sporting and cultural events occur, all of the resources of the Sheriff's Office are engaged to ensure the safety of the public. With 441 square miles and 29 miles of beaches, the county has a population of 275, 897 (2017 U.S. Census Bureau estimate). About half of the residents live in 13 unincorporated areas that are served by the Sheriff's Office: Aptos, Ben Lomond, Bonny Doon, Boulder Creek, Brookdale, Corralitos, Davenport, Felton, Freedom, La Selva Beach, Rio Del Mar, Soquel, and Zayante. The other half live in the four incorporated cities of Santa Cruz, Capitola, Watsonville and Scotts Valley.

ORGANIZATION CHART



BUDGET FISCAL YEAR 2017/2018

OPERATIONS	\$46,987,484
CORRECTIONS	\$44,625,506
COURT	\$7,955,564
TOTAL	\$99,568,554

AUTHORIZED POSITIONS

SWORN	164
CORRECTIONS	119
CIVILIAN	67
TOTAL	350



ADMINISTRATION BUREAU

Managed by the Undersheriff, the Administration Bureau serves as the support system for the Sheriff's Office. With various operations running twenty-four hours a day, seven days a week, this bureau oversees civil services, financial accounting, media relations, records management, recruitment and hiring, social media, technology improvements and professional standards for the Sheriff's Office.



FISCAL ANALYSIS AND MANAGEMENT

The Sheriff's Office Fiscal Management and Analysis Unit (Fiscal Unit) coordinates the budget of the Administration, Operations, and Corrections Bureaus, as well as Court Security. The unit manages a \$99 million budget including \$25 million state and federal law enforcement grants. They are also responsible for accounts payable, accounts receivable and personnel and payroll services to the office.

RECORDS MANAGEMENT UNIT

The Records and Warrants Unit is the central repository and retrieval system for the entire Sheriff's Office. There are 10 Sheriff's Records Clerks working under the direction of two supervisors. The unit provides uninterrupted service 24 hours a day, 7 days a week. Duties include: confirming warrants, providing records, information system administration and processing a large volume of documents for the criminal justice system.



RECORDS DIVISION ACTIVITY 2017

CRIME REPORTS	11,072
SUPPLEMENTAL REPORTS	5,356
TELETYPES SENT	77,937
TELETYPES RECEIVED	28,295
PHONE AND IN-PERSON CONTACTS	48,959
TOTAL WARRANTS RECEIVED	9,927
TOTAL WARRANTS CLEARED	9,851
RESTRAINING ORDERS	1,126



CIVIL DIVISION ACTIVITY 2017

EVICCTIONS	234
TOTAL COURT DOCUMENTS PROCESSED	2,656
PHONE AND COUNTER CONTACTS	7,210

CIVIL DIVISION

The Administration Bureau's Civil Division is responsible for serving various types of legal documents in both the unincorporated and incorporated areas of Santa Cruz County. Some of the documents include small claims actions, summons and complaints, subpoenas, restraining orders, eviction process and civil bench warrants. This division enforced civil judgments and collected \$3,467,507 on behalf of judgment creditors and collected \$107,974 in Sheriff's fees. The Civil Division is composed of 3.5 office staff and 1 deputy sheriff.

RECRUITMENT AND HIRING

The Recruitment and Hiring Unit is responsible for projecting future recruitment needs and attracting qualified applicants. The unit is responsible for hiring both sworn and professional staff for the Sheriff's Office. The unit attends job fairs, community and educational events, and utilized the office Facebook page to promote recruitments for various positions. The team worked hard to find the most qualified candidates for numerous positions within the Sheriff's Office. By the end of 2017, the unit hired 38 new employees, including 23 deputy sheriffs and 13 correctional officers.

ADMINISTRATION HIRING ACTIVITIES 2017

	APPLIED	HIRED
DEPUTY SHERIFF TRAINEE	531	23
CORRECTIONS OFFICER	328	13

MEDIA RELATIONS AND TECHNOLOGY

The Media Relations Unit provides factual information concerning matters of public safety. The public information officer provides information on crime prevention, citizen participation and explains Sheriff's Office procedures to increase the public's understanding of the mission of local law enforcement. Throughout 2017, the Sheriff's Office continued to use social media including Facebook and Twitter to reach out to the community, providing timely information on matters such as rapidly evolving public safety matters, crime trends, missing persons and positive Sheriff's Office programs and public interactions.



2017 SHERIFF'S OFFICE AWARDS



ANDREA McCHESNEY
PROFESSIONAL STAFF EMPLOYEE OF THE YEAR



SUPERVISING CORRECTIONS OFFICER
ADRIANA ZARAGOZA
CORRECTIONS OFFICER EMPLOYEE OF THE YEAR

DISTINGUISHED SERVICE MEDALS



DEPUTY
ERIK MIYOSHI
DISTINGUISHED
SERVICE MEDAL



DEPUTY
RAFAEL PACHECO
DISTINGUISHED
SERVICE MEDAL

RECOGNIZING EXEMPLARY SERVICE TO OUR COMMUNITY



DETECTIVE
DANIEL ROBBINS
DEPUTY SHERIFF EMPLOYEE OF THE YEAR

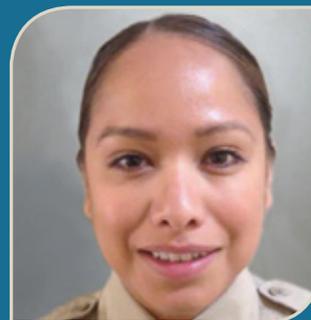


MEDAL OF VALOR

DEPUTY
BRIAN ERBE
DEPUTY SHERIFF EMPLOYEE OF THE YEAR

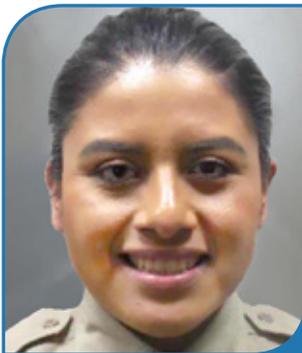


DEPUTY
JEFFREY EISNER
DISTINGUISHED
SERVICE MEDAL



DEPUTY
STEPHANIE TANN
DISTINGUISHED
SERVICE MEDAL

LIFE SAVING AWARDS



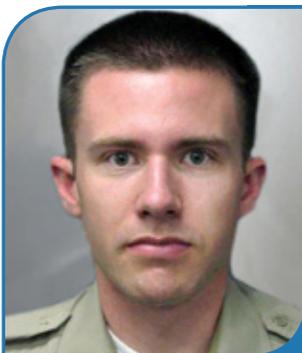
CORRECTIONS
OFFICER
YAKZELL
PASTRANA

LIFE SAVING AWARD



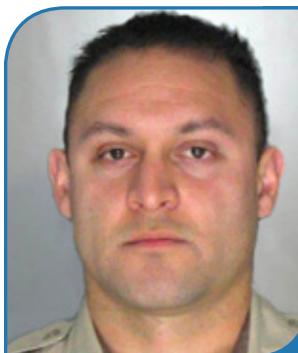
SERGEANT
BRIAN
BJORKLUND

LIFE SAVING AWARD



CORRECTIONS
OFFICER
KYLE
WARD

LIFE SAVING AWARD



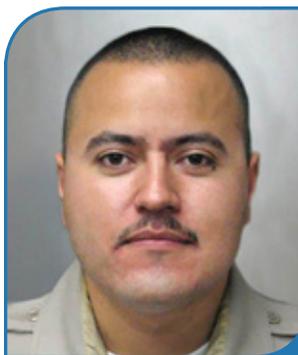
CORRECTIONS
OFFICER
JAMIE
FLORES

LIFE SAVING AWARD



CORRECTIONS
OFFICER
JOEL
VILLANUEVA

LIFE SAVING AWARD



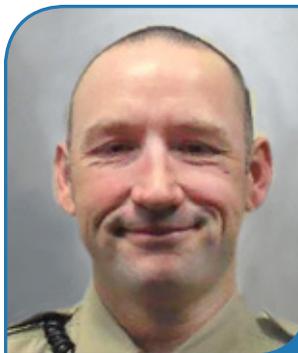
SUPERVISING
CORRECTIONS
OFFICER
OMAR
MARTINEZ

LIFE SAVING AWARD



SUPERVISING
CORRECTIONS
OFFICER
SCOTT
ENRICO

LIFE SAVING AWARD



CORRECTIONS
OFFICER
JOSHUA
WOOLLEY

LIFE SAVING AWARD

SHERIFF'S COMMENDATION RECIPIENTS

RECORDS CLERK MICKIE BATEMAN

DEPUTY AUGUST WALTRIP

CORRECTIONS OFFICER JAIME FLORES

DEPUTY AUGUST WALTRIP

DEPUTY STEPHEN PATZKE

CORRECTIONS OFFICER KARINA HUERTA

DEPUTY MATTHEW PURSLEY

SERGEANT DANIEL FREITAS

LIEUTENANT BOB PAYNE

SERGEANT CESAR RAMIREZ

LISA MARR

LAURA HERNANDEZ

LISSET VARGAS

NIKKI OTTAVIANO

EXTRA-HELP DEPUTY CHRISTINE SWANNACK

VOLUNTEER AWARDS



ROGER JANOW

Roger Janow has been volunteering at the Live Oak / Soquel Service Center. As a Civilian Patrol Driver, he conducts vacation checks, security checks and marks abandoned vehicles. He has dealt with approximately 1,000 vehicles over his two years with the Sheriff's Office. His experience is invaluable and he assists with training new volunteer drivers. He rarely misses a shift and is dedicated to giving back to the community.



TOM FIEWENGER

Tom Fiewenger has been volunteering with the Child Safety Program since the beginning of the program in August 2015. This program is taught in 2nd grade classrooms throughout Santa Cruz County. He enjoys working with children and takes time out of his day to come and teach safety skills. He is an important part of the volunteer program.



KRISTINA HYLAND

Kristina Hyland has been volunteering with the Sheriff's Office for the past three years. She volunteers as an Office Assistant at the Aptos Service Center. She has been instrumental in the roll out of the Home Crime Inspection Program and transitioning volunteers to assist with the Abandoned Vehicle Abatement Program. She is dedicated and committed to giving back to the community.



PENNY BULLERT

Penny Bullert has been volunteering with the Sheriff's Office since 2006. She serves as an Office Assistant at the San Lorenzo Valley Service Center in Felton. She is very knowledgeable and plays a key role in training new volunteers. She works well with the public and is a vital part of the volunteer program.

IN ACKNOWLEDGEMENT TO THE MEMBERS OF OUR COMMUNITY
THAT SELFLESSLY SUPPORT THE WORK OF THE SHERIFF'S OFFICE.

WE ARE EXTREMELY GRATEFUL FOR THE CONTRIBUTIONS
OVER THE YEARS OF THESE DEDICATED AND TALENTED
STAFF MEMBERS.

RECOGNIZING THE CONTRIBUTION OF 2017 RETIREES

DEPUTY SHERIFF VAL BRENNER 29 YEARS OF SERVICE

DEPUTY SHERIFF REBECCA PEDERSON 26 YEARS SERVICE

DEPUTY SHERIFF ANTHONY LUISI 5 YEARS OF SERVICE

SHERIFF'S SERGEANT ESTHER BECKMAN 29 YEARS OF SERVICE

SHERIFF'S LIEUTENANT ROBERT PAYNE 35 YEARS OF SERVICE

SHERIFF'S PROPERTY CLERK SHIRLEY BOLLINGER BALDWIN 19 YEARS OF SERVICE

SHERIFF'S RECORDS CLERK CATHERINE BARTLETT 31 YEARS OF SERVICE

PROGRAM MANAGER M'LISS KEESLING 10 YEARS OF SERVICE

CORRECTIONS OFFICER MARK ANZALONE 10 YEARS OF SERVICE

CORRECTIONS OFFICER FRANK SIMPLICIANO, JR. 24 YEARS OF SERVICE

CORRECTIONS OFFICER ROXANNE HUNT 33 YEARS OF SERVICE

CORRECTIONS OFFICER RAYMOND DALBESIO 37 YEARS OF SERVICE

SUPERVISING CORRECTIONS OFFICER MINERVA RODRIGUEZ 28 YEARS OF SERVICE

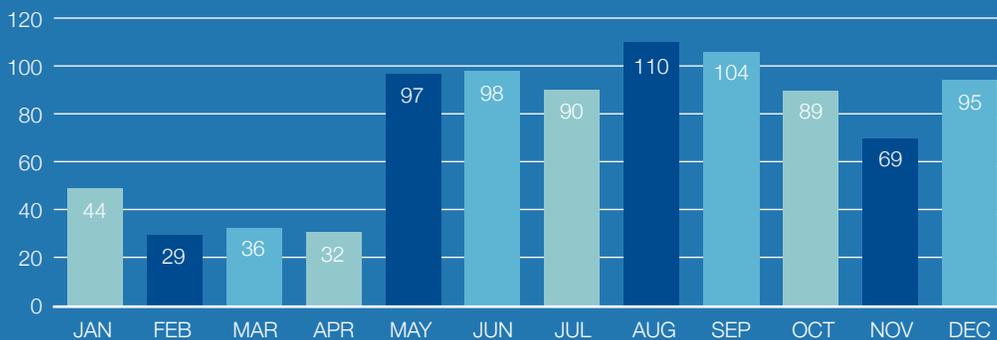
CORRECTIONS SERGEANT MARGARET PORTER 36 YEARS OF SERVICE

SANTA CRUZ COUNTY MENTAL HEALTH LIAISONS



The Law Enforcement Mental Health Liaisons (MHL) respond with law enforcement to calls for service involving a potential mental health issue such as “Welfare Check” calls. The Liaisons provide consultation, training, crisis assessment, crisis intervention, suicide risk assessment, and mental health disposition planning for individuals with mental health issues that come to the attention of law enforcement. The Liaisons provide consultation to patrol and investigations regarding mental health involved situations and cases and assist with mental health training of law enforcement personnel. The Santa Cruz Sheriff’s Office has 2 full-time liaisons for coverage 6 days per week.

MENTAL HEALTH LIAISON (MHL) CONTACTS 2017



CRISIS INTERVENTION TRAINING (CIT)

This 24hr POST certified training is a collaborative effort between Santa Cruz County Behavioral Health, all local Santa Cruz County law enforcement jurisdictions, the local chapter of the National Alliance on Mental Illness (NAMI), and the Criminal Justice Council to develop a local curriculum for CIT. The training is modeled on the Memphis Model and other CIT trainings to provide law enforcement agencies and personnel with knowledge and skills to interface with people in crisis. The Sheriff's Office offered 4 separate trainings in 2017 and trained 139 sworn officers.

INTEGRATING COMMUNICATIONS, ASSESSMENT, AND TACTICS (ICAT)

ICAT is a use of force training curriculum which trains officers in how to respond to volatile situations in which subjects are behaving erratically and often dangerously, but do not possess a firearm. Reducing the need to use deadly force, upholding the sanctity of life, building community trust, and protecting officers from physical, emotional, and legal harm are the cornerstones of ICAT.

In March of 2017 Sheriff Hart sent five members of the Sheriff's Office training unit to New York to observe the New York Police Department's (NYPD) Emergency Services Unit (ESU) train in ICAT. The Sheriff's Office then developed scenario-based training to incorporate the ICAT model into its use of force training platform. This ICAT model has improved our abilities to safely and professionally resolve critical incidents.

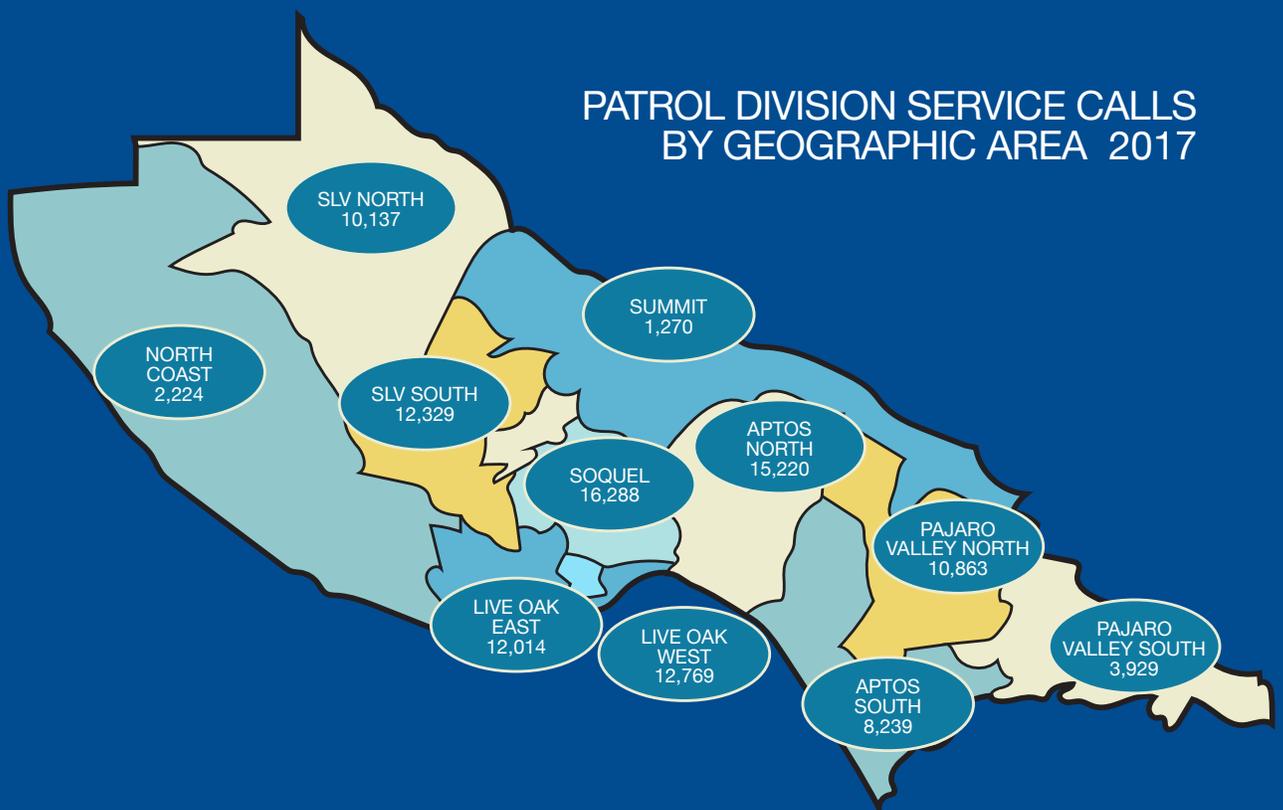
Since May 2017 the Sheriff's Office has conducted over 40 hours of training dedicated specifically to the ICAT model. We believe this training has provided deputies with the skills, knowledge, and confidence they need to assess and manage threats, influence behavioral change, and gain voluntary compliance whenever possible in dynamic and dangerous situations.





OPERATIONS DIVISION

The Sheriff's Office Operations Bureau is comprised of Patrol, Investigations and Community Policing Divisions. The Operations Division also oversees the Vehicle Abatement Program, Training Program and Sheriff's Office Special Teams.



PATROL DIVISION

The Santa Cruz County Sheriff's Office Patrol Division provides 24-hour emergency and non-emergency services to the unincorporated areas of Santa Cruz County. Two Sheriff's Lieutenants manage six Sheriff's Sergeants and 60 Sheriff's Deputies. Sheriff's Deputies are assigned to one of two patrol teams: A or B and work day shift, swing shift or night shift to provide services to 11 specific areas within the county. During 2017 deputies responded to over 105,282 calls for service.

PATROL DIVISION REPORT 2017

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
DISPATCH ACIVITY	8067	7,497	8,890	8,209	9,045	8,481	9,002	9,532	9,145	8,903	8,800	8,879	104,450
DISTURBANCE	366	362	457	495	482	519	741	605	635	540	455	453	6,110
SUSPICIOUS VEHICLE	114	302	345	317	330	339	358	371	379	331	312	306	3,804
SUSPICIOUS PERSONS	209	247	329	344	362	308	305	325	344	309	273	238	3,593
SUSPICIOUS CIRCUMSTANCES	234	181	219	214	218	232	203	256	254	258	263	187	2,719
AREA CHECKS	1,640	1,474	1,660	1,383	1,671	1,524	1,468	1,663	1,687	1,611	1,981	1,967	19,729
PARK CHECKS	655	521	752	691	900	688	725	738	705	743	753	766	8,637
SCHOOL CHECKS	973	841	1027	822	870	686	668	808	752	786	859	772	9,864

INVESTIGATIONS DIVISION

The Investigations Division investigates major crimes that require advanced training, technical skills, specialized resources and close coordination with other agencies. One Sheriff's Lieutenant oversees sergeants and detectives that investigate crimes against persons, sexual assault, missing persons, death investigations and property crimes. In 2017, detectives in this division investigated 928 cases, which resulted in 85 arrests, the issuance of 421 arrest warrants.

CRIMINAL INVESTIGATION

AGENCY-WIDE	2015	2016	2017
CASES ASSIGNED TO DETECTIVES	826	673	928
ORIGINAL/SUPPLEMENTAL REPORTS	2,223	2,510	2,464
ARRESTS	168	86	85
ARREST WARRANTS	291	286	421
SEARCH WARRANTS AND COURT ORDERS	240	177	294
MISSING PERSON INVESTIGATIONS	303	376	395
DEATH INVESTIGATIONS	769	852	849
AUTOPSIES	196	203	167

FORENSIC UNIT ACTIVITY 2017

CRIME SCENE INVESTIGATIONS	101
LATENT PRINTS SUBMITTED	946
LATENT PRINTS IDENTIFIED	143
PROPERTY ITEMS RECEIVED	10,420
DA DISCOVERY REQUESTS	2,335
SEXUAL ASSAULT FORENSIC EXAMINATIONS	60
FORENSIC ANTHROPOLOGY CASES	27
BODY WORN CAMERA SEGMENTS	48,556

PERSONS CRIMES UNIT

CRIMES AGAINST PERSONS PHYSICAL ASSAULT

This unit is responsible for investigating homicide, robbery, aggravated assault, domestic violence and physical elder abuse cases. They also perform in-depth reviews of mental health detentions. The unit was assigned 363 cases, which resulted in 272 arrest warrant requests, 33 arrests, 79 search warrants/court orders and 495 original and supplemental reports.

CRIMES AGAINST PROPERTY FINANCIAL CRIMES

This unit is responsible for investigating residential and commercial burglaries, identity theft and financial crimes against the elderly. The unit was assigned 306 cases, which resulted in 124 arrest warrant requests, 34 arrests, 76 search warrants/court orders and 459 original and supplemental reports.

SEX CRIMES UNIT

CRIMES AGAINST PERSONS SEXUAL ASSAULT

This unit is responsible for investigating cases including sexual assault allegations involving children and adults, physical child abuse, sex offender registrants and missing persons. The unit was assigned 121 cases, which resulted in 39 arrest warrant requests, 20 arrests, 21 search warrants/court orders, 127 missing persons investigations and 237 original and supplemental reports.

CORONER

The Coroner Unit is comprised of a forensic pathologist, a sergeant, three detectives and a coroner forensic technician. The unit conducts statutorily required medicolegal investigations to determine cause and manner of death. In 2017 the Coroner Unit performed 167 autopsies, 114 external examinations and had a total of 570 reportable deaths.

SPECIAL INVESTIGATIONS

The Special Investigations Lieutenant oversees the sergeants and detectives assigned to Sheriff's Office Enforcement Team (SET), the Gang Enforcement Team (GET), and the Sheriff's Office canine team.

The SET team is comprised one sergeant and two detectives. They investigate drug and narcotics cases, and assist other investigators with high profile cases. In 2017, the SET team served 95 search warrants, seized 26 firearms and took 7,826 grams of narcotics off the street. The Sheriff's Office GET team is supervised by one sergeant who has two deputies assigned to the team. In 2017, the Sheriff's GET deputies identified 80 suspected gang members (gang contact cards), served 23 search warrants, did 147 parole and probation compliance checks, made 137 arrests and seized 17 firearms.

On December of 2017, the Sheriff's Office chose a sergeant and two new canine handlers to form a new canine program. The Sheriff's Office later purchased two Malinois and a Labrador, which were certified in January of 2018 to work out of the patrol division, serving the citizens in the unincorporated areas of the County.

FORENSIC / CRIME SCENE INVESTIGATION

This unit is comprised of one forensic supervisor, four criminalists and three property specialist. The unit conducts crime scene investigations to identify, collect, preserve, develop, analyze and reconstruct physical evidence. The Forensic Unit is responsible for digital evidence examination, latent print examination and forensic anthropological casework. The Forensic Unit is also responsible for managing the County's Automated Fingerprint Identification System and evaluates latent fingerprint submissions for all local law enforcement agencies. In addition, they manage all property, evidence and body worn camera footage associated with Sheriff's Office cases.



COMMUNITY POLICING

IMPROVING RELATIONS BETWEEN DEPUTIES AND RESIDENTS

The Community Policing Division provides long-term solutions to identify and alleviate the causes of crime and issues affecting citizens' sense of security in Santa Cruz County. The Sheriff's Office has long believed that community policing should play a large part in our law enforcement model. The belief grew with the implementation of the 21st Century Policing model. Throughout 2017, the Sheriff's Office continued its efforts to integrate community policing into patrol functions and work with residents to identify problems and work towards long-term solutions.

In 2017 the Sheriff's Office opened the Davenport and Boulder Creek Service Centers. The six Sheriff's Service Centers are located in Davenport (North Coast), Boulder Creek, San Lorenzo Valley, Live Oak / Soquel, Aptos and Watsonville. Each service center is overseen by a Sergeant and staffed with volunteers who greet the public, answer phone calls, write crime reports, do vacation checks on homes, check on abandoned vehicles and help with community events.



VOLUNTEER PROGRAM

In 2017, our volunteers generously gave their time back to our community. The work they do make it possible for sworn and civilian staff to focus on critical crime related issues and Sheriff's Office administrative business. Last year our 107 volunteers donated over 14,923 hours of service.

OVER 14,923 HOURS OF SERVICE
FROM 107 VOLUNTEERS IN 2017





CABRILLO COLLEGE

The goal of the Sheriff's Office is to be united with Cabrillo Community College to make the campus a place where all people can attend safely and without fear. The Cabrillo Governing Board contracts with the Sheriff's Office to provide law enforcement services on both the Aptos and Watsonville Campuses. The college is assigned a Sheriff's Sergeant who oversees one Sheriff's Deputy, one Sheriff's Security Officer and two Sheriff's Office Extra Help Deputies.

CABRILLO COLLEGE ACTIVITY 2016/2017

FOOT PATROL	566
TRAFFIC CITATIONS	136
SPECIAL EVENT	43
CAD CALLS FOR SERVICE	931
SECURITY CHECKS	2300

ABANDONED VEHICLE ABATEMENT STATISTICS 2016/2017

SUPERVISORIAL DISTRICT	VEHICLES INVESTIGATED	VEHICLES TOWED
LIVE OAK/SOQUEL	787	81
APTOS	254	22
DAVENPORT	11	6
SOUTH COUNTY	138	38
SAN LORENZO VALLEY	266	68
TOTALS	1,456	215



VEHICLE ABATEMENT

The Sheriff's Office administers a community-based program dedicated to the abatement of abandoned vehicles along public and private roadways. Abandoned vehicles can be reported through many sources including the Sheriff's Office website, the Abandoned Vehicle Abatement Hotline and in-person at one of the Community Service Centers.

SERVING OUR COMMUNITIES WITH PRIDE AND PASSION







CORRECTIONS BUREAU

The mission of the Corrections Bureau is to protect the public by providing safe and secure custody of inmates and preparing them for successful community re-entry to reduce recidivism.

The Sheriff's Corrections Bureau is committed to protect the public by providing a safe and secure environment to persons committed to the custody of the Sheriff. The Bureau is responsible for maintaining secure jail facilities and implementing innovative corrections solutions by using alternatives to sentencing and incarceration including work release, electronic monitoring and community service.

The Sheriff's Office Corrections Bureau maintains and is responsible for three adult jail facilities: The Main Jail on Water Street, the Blaine Street Women's facility and the Rountree Jail Men's Facility in Watsonville. The bureau provides inmate services including medical care, food, laundry and educational programs to help inmates successfully re-enter society.

JAIL ACTIVITIES

	2016	2017
TOTAL BOOKINGS	11,149	9,883
ROUNTREE POPULATION	88	63
BLAINE STREET POPULATION	9	0
WORK RELEASE	776	821
CUSTODY ALTERNATIVES	485	544
MAIN JAIL AVERAGE DAILY POPULATION*	344	379



INMATE PROGRAMS UNIT

The year 2017 marked significant growth and development with the merging of Inmate Programs, with the Custody Alternatives Program (CAP) and Work Release Program to form the Division of Re-Entry (DOR). The DOR team is made up of 6 officers and 6 civilian staff who are skilled, trained and committed to providing structure, support and services to inmates to improve outcomes upon release. A major focus of 2017 was the design and development of the programming and reentry plan for Rountree and Blaine St. and the new Rehabilitation and Re-Entry facility that is set to come online in 2018.

There were a total of 65 activities, programs and services available to inmates throughout the bureau amounting to over 170 total classes offered between the facilities each week. Over 450 volunteers and program staff from over 50 justice system partners offered these programs in both English and Spanish.

FOOD SERVICES AWARD

During 2017, the Jail Food Services Team was recognized as a “Clean Ocean Business” by the City of Santa Cruz. This award was based on inspections by the City of Santa Cruz. They found our facilities to be in compliance with best practices for food service facilities. The kitchen team should also be recognized for their daily commitment to serving high-quality meals to our inmate population and staff.



RECOVERY CENTER

The end of 2017 marked the final year of the Justice Assistance Grant (JAG), which was awarded to the Sheriff's Office in 2015 for funding the Sheriff's Office Recovery Center in partnership with Janus of Santa Cruz. Since inception, the Sheriff's Office Recovery Center has served over 984 individuals in 1,729 total episodes of intoxication.

Sheriff Jim Hart had the idea for the center while managing the Corrections Bureau from 2011 through 2013. The Sheriff had observed hundreds of bookings each month for public intoxication that came into the jail. These bookings utilized vast resources and brought a large amount of medical exposure to the county for an offense that is not typically treated as a crime in our justice system. He believed if public intoxication arrests were viewed as a medical issue rather than a criminal justice issue, we could save time, money and jail space, while also better serving the people who were experiencing an alcohol related crisis. Additionally, by using the Center, law enforcement officers are saving time. The typical drop off time at the Center is about 7 minutes, while booking a person into county jail takes about 50 minutes. This has resulted in more deputies on the street to respond to calls and deter crime.

ROUNTREE FACILITY UPDATE

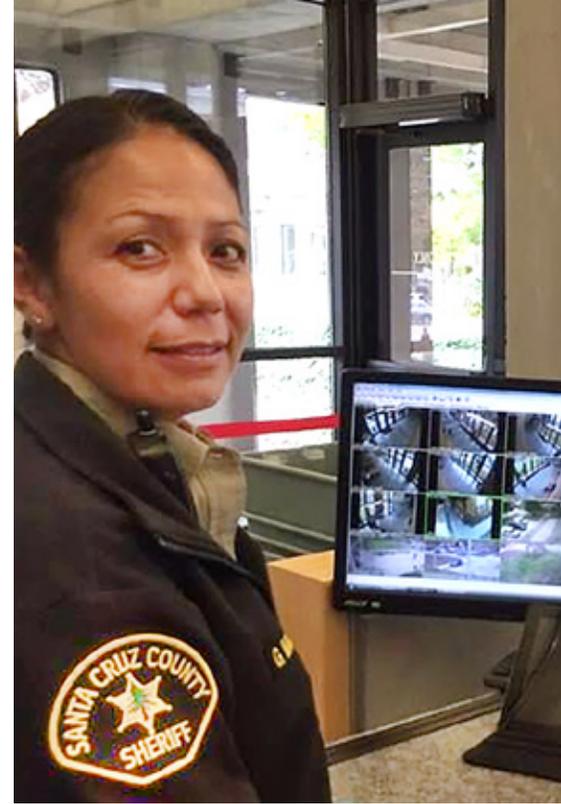
The Sheriff's Office is near completion on the construction of the 64 bed men's Rehabilitation and Re-Entry facility on the Rountree Correctional Facility campus. The remodeled wings of the former Rountree "farm" facility created a housing area for up to 64 men, a variety of classrooms, group counseling rooms, designated computer room, and three vocational rooms where the inmates will be provided hands on Career Technical Education training to prepare them for employment success upon release. The Rehabilitation and Re-Entry facility also includes an outside recreation area that contains a circuit course, full soccer field and raised-bed gardens. In addition to a new administration and reception area, a new visitation building, and children's play structure were constructed to facilitate contact visits with children and to enhance family reunification. The grand opening of the Rehabilitation and Re-Entry facility is scheduled for May 2018.



COURT SECURITY

The Sheriff's Office provides security services to the Superior Court of Santa Cruz County at all sites where judicial proceedings occur. Deputies serve as court bailiffs, maintaining safety and order in the courtroom, management of prisoners and arrest of persons remanded into custody by a judge. During 2017, deputies transported almost 10,000 inmates from correctional facilities to court rooms within the county. They also responded to disturbances, security breaches and investigated threats against judges or other court personnel.

Personnel assigned to the court entrance conduct security searches of persons entering the courts to prevent the introduction of weapons. Security screening methods include, visual search, walk-through metal detectors, x-ray scanners, hand-held metal detectors, card-key control systems, and video camera/monitor systems.



COURT SECURITY ACTIVITY 2017

	SANTA CRUZ COURTHOUSE	WATSONVILLE COURTHOUSE
SCREENINGS	120,081	95,503
EDGED WEAPONS	1,084	665
OTHER CONTRABAND	730	534
PRISONER TRANSPORTS	9,691	259



BODY WORN CAMERAS

The Sheriff's Office continues the commitment to transparency by issuing Body Worn Cameras (BWC) to all deputies assigned to Court Security. The Sheriff's Office worked closely with our judicial partners on a policy for BWC implementation to ensure privacy for those participating in court proceedings. The use of the BWC provides video and audio evidence for critical incidents, use of force, criminal and administrative investigations.

SHERIFF'S OFFICE SERVICE CENTERS

This year marked 20 years of community policing in Santa Cruz County started by then Sheriff Mark Tracy. Honoring a commitment Sheriff Jim Hart made during his campaign to public safety and increased outreach, the Sheriff's Office opened the North Coast Service Center in Davenport on May 3, 2017 and the Boulder Creek Service Center on August 9, 2017.

These new resources will bring a host of convenient resources including faster delivery of Sheriff's Office services and programs such as crime preventative home and business inspections, child safety and workplace violence education seminars, vacation checks, theft, and alcohol related crimes and issues on the beaches.

THEN



Sheriff Mark Tracy opened the first Community Service Center.



Sergeant Don Hutchison opens the San Lorenzo Valley Service Center.

NOW



Sheriff Jim Hart and Supervisor Ryan Coonerty at the Davenport Service Center Grand Opening.



New signage at the Boulder Creek Service Center.



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